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Mail Stop Amendment
Commissioner for Patents, P.O. Box 1450
Alexandria, VA 22313-1450 on May 14, 2004.

Name of Registered Representative:

John C. Freeman
John C. Freeman, Registration No. 34,483

March 14, 2004
Date of Signature

PATENT
CASE NO. 4635/234

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application:)
William F. Schacht et al.)
Serial No.: 09/701,402) Group Art Unit: 3637
Filed: March 19, 2001) Examiner: Tran, Hanh Van
For: DESK SYSTEM)

AMENDMENT

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

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Dear Sir:

This Amendment responds to the Office Action mailed February 12, 2004. Please amend the specification and claim 17 and add claims 115-124 as follows:

Amendments to the Specification begin on page 3 of this paper.

Amendments to the Claims are reflected in the listing of claims which begins on page 6 of this